



April 2009 EVENT

Event Theme

Measuring Software Process and Benefits of Process Improvement

Presenters

David Herron

VP of Knowledge Solution Services,
David Consulting Group

Dino D'Agostino

Master Certified IT Architect,
IBM Canada Limited

Topic
Summaries

Effectively Using Software Measurement to Improve Performance

This stimulating and thought provoking presentation introduces the basic techniques of performance measurement and presents a method for developing a performance baseline. In addition the presentation shows how this data can be used to model improvements in performance based upon selected process improvement criteria. But that is just the first half of the presentation! The second half of the presentation is a client case study which incorporates these techniques and methods. The case study explores a real world example of how these measurement practices were deployed in an effort to model projected improvements and then to create an actual baseline of performance with comparisons to industry and best in class data points.

Out of the Box Measurements for Lifecycle Management

Rational Team Concert is a tool that allows teams to collaborate around an agreed upon process. It is a tool that contains many out-of-the-box measures. This session will discuss measurements as they are implemented in Rational Team Concert, a collaborative platform for application lifecycle management. This session will explore the measures that Team Concert provides, and how Team Concert process enactment mechanisms can be adapted to meet different measurement needs of different stakeholders.

Biographies

David Herron is a Business Development Manager and VP of Knowledge Solution Services for David Consulting Group. Over the course of his professional career David has provided consulting and coaching services for a variety of IT organizations throughout the US and Canada. He is an acknowledged authority in the areas of performance measurement, process improvement and organizational change management. Most recently, David has become engaged in the development of SaaS consulting involving the use of decision support tools and analytics. He is a noted author and lecturer and has co-authored several books on topics relating to IT performance measurement.

Dino D'Agostino has been in IT for over 18 years. He is an advocate and promoter of model-driven and iterative approaches such as RUP in IBM Canada. His key focus areas are Rational enablement and architecture best practices for IBM Delivery Excellence Canada. He works extensively with clients in implementing collaborative lifecycle management approaches using tools such as Rational Team Concert. He has contributed assets to Rational Team Concert in extending its functionality to meet the diverse needs of clients.

Date / Time

Wednesday, April 22, 2009 05:30 pm – 08:30 pm

Note: Light supper included prior to presentations.

Location

BMO Capital Markets

Nesbitt Burns room on the 5th floor, First Canadian Place (Bank of Montreal)
100 King Street West
Toronto, ON M5X 1A9 (northwest corner of King & Bay)

Please mention to security that the host of the meeting is Baha Ohcebol (or his assistant Christy Dukitsch)

Registration

<http://www.TorontoSPIN.com> \$20.00 at the door

Future Events

May/June 2009

Thanks to BMO Capital Markets for providing the location for this event.

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