

FEBRUARY 2005 EVENT

Topics	<p>On-line, On-time, On-budget – Averting Project Disasters!!!</p>	<p>Lessons Learned on the Journey to CMM Level 2 and 3</p>
Presenter	<p>Kozak-Holland, Mark IBM Senior Consultant, IBM Global Services</p>	<p>Baksh, Andrena IT Technical Specialist, Inergi</p>
Topic Summaries	<p>Imagine you are in one of Titanic's lifeboats trying to escape the rapidly sinking ship. Titanic's maiden voyage was a disaster waiting to happen because of the compromises made on the project. Every year we experience IT projects from "hell" that we know will turn into an operational disaster. But do any come close to Titanic's track-record of 4 years in development and only 4 days in operation?</p> <p>Come and find out from Mark Kozak-Holland why "the only thing we learn from history is that we do not learn!" The key concepts to a successful project management will be presented through the historical Titanic case study, which will provide a very important lesson to cope with today's complex service delivery environment.</p>	<p>Come and hear the experiences and lessons learned by Inergi as they moved along the journey from being at CMM Level 1, moving to Level 2 and more recently implementing Level 3.</p> <p>As an SEPG team member, Andrena will share how the program was structured, the process improvements that were implemented within the organization, an overview of the challenges faced before they started the implementation, and what worked well and what didn't.</p>
Biographies	<p>Mark Kozak-Holland is a Senior Consultant with IBM Global Services with over 20 years of systems integration and services experience gained internationally. Mark's experience spans across many industries from government work to private industry. He helps organizations evaluate how emerging technologies can impact their business and enhance existing business processes. Mark is passionate about history and advocates that we move through repeating cycles of historical change. Paying attention to how historical projects and emerging technologies of the past solved complex problems of the day provides some very valuable insight into how to solve today's more challenging business problems.</p>	<p>Andrena Baksh was trained as an Electrical Engineer and has worked in the IT industry for over 11 years. In IT, she has performed a variety of roles including developer/analyst, team lead, and process improvement team member.</p> <p>She used her experience with developing and implementing processes for developer training and customer processes to play an integral role in Inergi's CMM Level 2 and 3 journey (e.g. Software Configuration Management and Measurements)</p>
Date / Time	<p>Wednesday, February 2, 2005 13:00 – 16:00 (Doors open at 12:30)</p>	
Location	<p>IBM/Lotus Mobility Centre, 2nd Floor, Canada Life Building 330 University Ave., Toronto (west side of University, north of Queen Street) Closest Subway: Osgoode Station</p>	
Registration	<p>http://www.TorontoSPIN.com \$10.00 at the door</p>	
Future Events	<p>April 2005, June 2005</p>	