



# NOVEMBER 2002 EVENT

SOFTWARE PROCESS IMPROVEMENT NETWORK

Topic	<p>Are new approaches to rapid development compatible with efforts to improve quality? (A facilitated panel discussion.)</p>		
Presenter	<p><b>Bartlett, J. Don</b> RAC Competency Leader, IBM Canada</p>	<p><b>Phalpher, Raj</b> Chief Results Officer, Resultel Technologies Inc.</p>	<p><b>Spence, Rob</b> VP Quality &amp; IT Solutions, Ajilon Consulting</p>
Summary	<p>The process of building software is often defined as one that is both an art and the science. All software is intended to be structurally sound and fit for use but it should also demonstrate elegance in its design. How an application or a product becomes all of these things is as individual as the developers, who agree that choosing software development methodology should depend on the nature of the project.</p> <p>In an never ending search for a silver bullet, we in this industry, continue to debate the approach to creating and maintaining software for many diverse uses. We mention some of methods that have been in use by the industry: Waterfall, Prototyping, Incremental, Spiral, Cleanroom, Extreme programming, etc</p> <p>Our panellists will explain their individual positions regarding the question/theme and will subsequently defend their position and answer questions from the audience.</p>		
Biographies	<p>Don Bartlett is a certified Senior Project Manager with IBM Global Services. He has 30 years of experience in project management and information technology management -- both application development and application enhancement. Don focuses on team-building, productivity, and continuous improvement. As IBM's RAC Competency Lead, Don works with IBM customers across Canada to deploy Rapid Application Centres (RAC's) successfully, and to ensure that all Canadian RAC's achieve significant, measurable improvements in time-to-market, productivity, cost and quality.</p>	<p>Raj Phalpher is a Certified Management Consultant (CMC). At present, as Chief Results Officer, Resultel Technologies Inc, he helps organizations deploy appropriate technology infrastructure to create competitive advantage. He has provided training, counselling, and support to some of the world's largest and most prestigious organizations in both the public and private sectors. Resultel Technologies provides business performance improvement and change management related consulting services. He worked for Northern Telecom (now Nortel Networks) for fifteen years and is a practising management consultant since 1995. He lives in Oakville with his wife and their two wonderful sons; he can be reached at <a href="mailto:phalpher@resultel.com">phalpher@resultel.com</a></p>	<p>Rob Spence has been a professional in the IT, and in particular, the Software Process Improvement industry for over 20 years. He currently is the Vice President for Ajilon Consulting, a multi-billion dollar international organization providing IT Services. Rob head's up Canada-wide two of the Professional Service practices offered by Ajilon Consulting namely Quality Services and IT Solutions which includes Project Management, Help Desk, and Application Management Services. Mr Spence's career has included direct responsibility for Process Engineering Groups; Software Configuration/Change Management; Software Testing; Quality Assurance; Project Office; Lab Services for Development, Test, and Customer Service organizations; and Vendor management and assessment. Mr. Spence has formerly served on the Steering Committees of the Toronto SPIN and ASQ Quality Forum</p>
Date / Time	<p>Wednesday, November 5, 2002 13:00 – 16:00 (Doors open at 12:30)</p>		
Location	<p>IBM Mobility Centre, Canada Life Building 330 University Ave., Toronto</p>		
Registration	<p><a href="http://www.TorontoSPIN.com">http://www.TorontoSPIN.com</a> \$10.00 at the door</p>		
Future Events	<p>January 2003, April 2003</p>		