

TORONTO

SOFTWARE PROCESS IMPROVEMENT NETWORK

Thursday January 18, 2001

1-5 PM

Elizabeth Beaton Auditorium

Toronto Reference Library, 789 Yonge Street (1 block N of Bloor)

CMM/CMMI Presentations

Quality Wars: Achieving CMM Level IV

Kaniska Rakhit, Vice President of Quality Assurance and Process Improvement, and Ian Thomson, Project/Quality manager for Citibank Canada will speak on the implementation of



Capability Maturity Model CMM Level IV processes with a heavy emphasis on metrics and statistical control, which help stabilize processes, improve project predictability and customer satisfaction. This presentation will use the “Star Wars” theme to demonstrate how Citibank battled the “Dark Side” of chaos, ambiguous requirements, inaccurate estimation and poor project predictability, using the “Force” of metrics and statistical control. CMM

Level IV Key Process Areas, shows the “path” of using upper and lower control limits to chart the performance of the project’s processes and take action when the project’s performance is outside of the limits.

Introduction to the SEI Integrated CMM for Software/ Systems Engineering

David Constant of Process Inc. will discuss the recently released CMMI-SE/SWSM Version 1.01, an integrated model for systems engineering and software engineering improvement intended to replace the current SW-CMM* in 3 years. This presentation will provide an overview of the CMMI and discuss differences from the SW-CMM.

***Round Table Discussion CMM or CMMI
Open Q & A Session with the presenters
More Lessons Learned
Snapshots Session ~Lots of Networking***

Visit www.torontospin.com to register

* Capability Maturity Model and CMM are registered in the U.S. Patent and Trademark Office.
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